



MAINTENANCE | REPAIR | PARTS & SPARES

# SERVICE & SUPPORT





## GARO® Service & Support

- Complete Repair and Refurbishment to Factory Standards
- OEM Design Drawings & Specifications
- Inventory of OEM Parts, Exchange & Remanufactured Units
- Inspections, Site Audits and Preventative Maintenance Planning
- Installation & Commissioning Services
- Performance & Efficiency Upgrades
- Operator & Maintenance Training
- Customer Support Agreements

Restore performance and efficiency, maintain reliability and lower total cost of ownership with OEM quality parts, skilled technicians, and over 70 years of engineering, design, and manufacturing expertise.

# GARO® OEM Parts & Service

Our team of technicians and our inventory of OEM parts are available to maximize the efficiency of your GARO compressor and to restore the system performance in case of need. An exceptionally dedicated team, highest quality technical solutions, and competitive pricing are only a few benefits of the official GARO service and support.

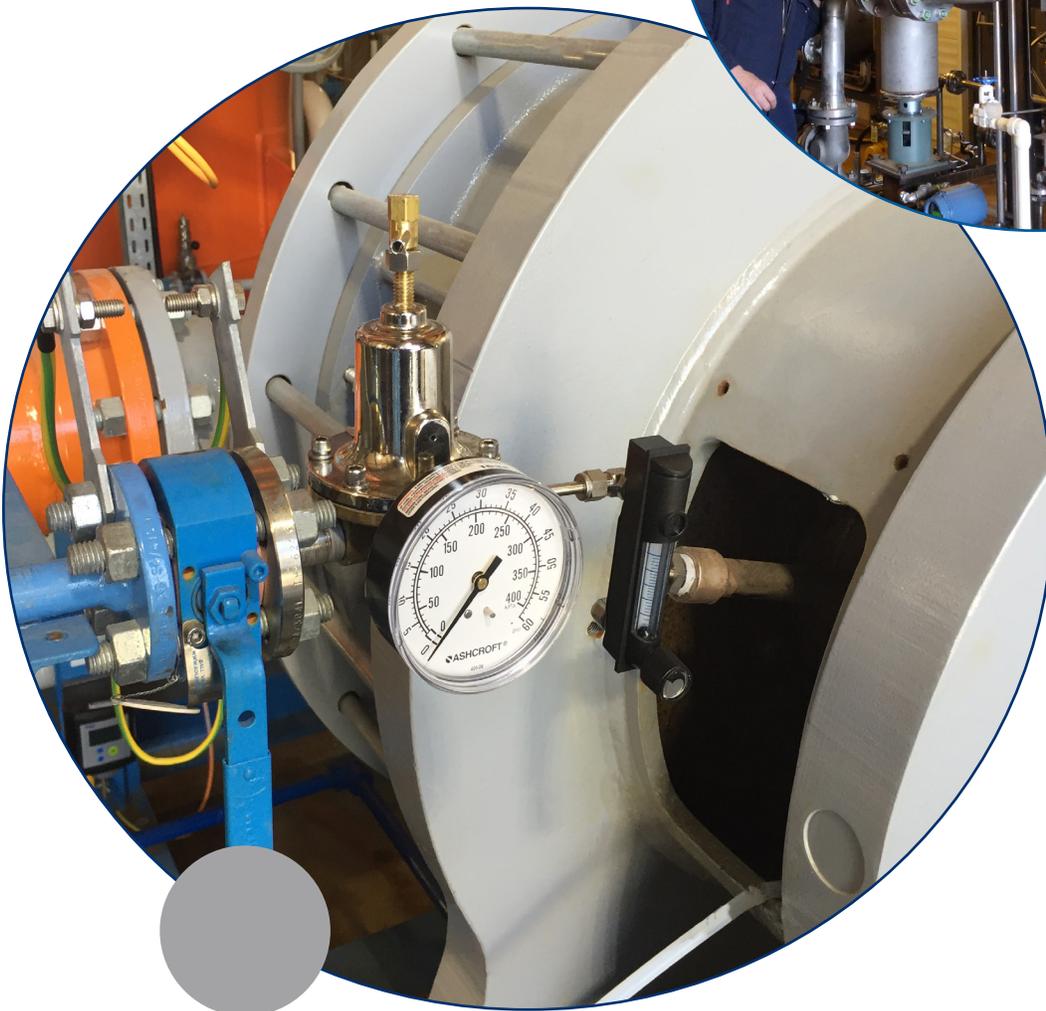
Turn to us as your only trusted source of factory service and OEM parts for your GARO compressors and systems.

**OUR PRICING IS COMPETITIVE.**  
**OUR PERFORMANCE IS GUARANTEED.**

Garo ensures 95% performance on all remanufactured compressors, and includes a factory warranty on all parts, workmanship, upgrades and repairs.

## MONZA FACILITY CAPABILITIES

- 3000m2 manufacturing and repair facility
- Extensive in-house machine tools available
- In-house spares available
- Performance test capabilities: 50 & 60 Hz



# Full Service Repairs & Refurbishment



## The Benefits

- Restore Factory Performance & Reliability
- Quick Turnaround Time for Repair
- Incorporate Safety & Performance Upgrades
- Performance GUARANTEED

Every GARO® compressor installation is unique, and our customers rely heavily on our ability to deliver the highest quality specialized solutions for their specific requirements. Only Garo has the OEM drawings and documentation required to restore your compressor to its original specifications.

Our highly skilled technicians and genuine OEM spare parts guarantee that all critical parameters of your compressor return to those of an original machine, restoring reliability and improving safety of your processes.

## Capabilities

- Complete Disassembly and Repair
- Extensive In-House Machine Tools Available
- In-House Spares Availability
- Performance Test Capabilities
- Non-Destructive Examination as Required
- Hydrostatic Test
- Dynamic Balancing

## Shipment & Warranty

- Complete Restoration Looks and Performance Like a New Unit
- Industry Leading Repair Warranties
- 95% Performance Guarantee

## On Site Repair & Troubleshooting

- Certified Field Service Technicians Available to Provide Site Repair and Troubleshooting Assistance



# Spare Parts



## The Benefits

- In Stock & Competitively Priced
- Constructed to the Latest Design Standards
- Factory Tested
- Fit & Performance **GUARANTEED**

Whether for an emergency or backup, we have the OEM parts you need, when you need them. Only GARO® OEM parts are engineered to the original design drawings and documentation, ensuring proven quality, uniformity and material traceability, reducing your operational risk and improving the reliability of your equipment.

When utmost reliability and outstanding performance are essential, choose GARO OEM parts for maximum efficiency and fit guarantee at a competitive price. Trust the brand you know to ensure the quality you have experienced.

## Availability

- Inventory of Commonly Requested Parts
- Factory Direct Duplicates of Custom, Dedicated Compressor Parts

## OEM Guarantee

- Only Garo can offer OEM parts, based on the original product drawings and documentation, which allows for 100% guarantee on fit for ultimate performance and safety.



# Installation & Commissioning



## The Benefits

- Ensures On-site Performance Meets Design Specifications
- Provide Baseline Performance
- Safe & Technically Sound Start-Up to Initiate Warranty

Ensure smooth start-up and reliable ongoing performance of your GARO® equipment with factory installation and commissioning services.

Our field service technicians provide a technically sound start-up to initiate your factory warranty and ensure onsite performances meet design specifications. We will provide baseline performance readings that provide valuable information for ongoing maintenance, and can provide onsite training for operators and maintenance staff.

# Inspections & Equipment Audits



## The Benefits

- Optimize Availability & Performance
- Minimize Unplanned Maintenance Costs
- Ensure Structural, Operational, & Piping Integrity
- Recommend a Specific Maintenance Plan for Your Process and Site Conditions

Conceived to maximize performance and enhance safety, GARO equipment audits ensure long-lasting and trouble-free operation of your compressor system. Our service technicians visit your site while the compressors are running to perform a comprehensive check of your equipment, from visual inspection to operational data recording.

Regular audits allow for early problem identification, downtime prevention and development of tailored optimization plans, taking your equipment to a new level of efficiency and reducing your total cost of ownership.

# Other Services

- **OEM Equipment Upgrades**

Through ongoing investment in R&D we are continuously improving upon our original designs, and engineering equipment upgrades that improve performance, efficiency, and safety.

- **Asset Management**

Minimize total cost of ownership with Asset Management. At your site we will check the operation against design conditions, evaluate inventory levels, recommend safety stock levels, identify upgrade opportunities and establish a planned repair schedule.

- **Customer Support Agreements**

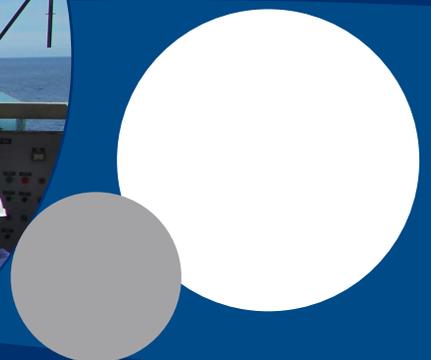
Prevent downtime with a customized plan for preventative maintenance. Our flexible customer support agreements offer regular maintenance, inspections and analysis to stop problems before they start, eliminating unplanned downtime while allowing you to manage your maintenance budget with predictable costs.

- **Performance Testing**

Our factory performance test provides valuable information on your equipment's current condition. We measure performance versus capacity and ensure your machine is operating optimally.

- **Liquid Ring University**

Our Technicians and Field Service Engineers are available for in-house maintenance seminars on your specific equipment for both operations and maintenance personnel. This helps you operate and maintain equipment correctly and ensures that the compressor system runs at optimal levels.



# Garos Products & Systems



## GARO® Liquid Ring Compressors

GARO Liquid Ring Compressors are ideal for demanding process applications in petroleum refining and chemical plants and reach pressures up to 12 Bar g (174 psig).



## GARO® Centrifugal Compressors

GARO Centrifugal Compressors are custom designed for special applications that handling critical gases. GARO Centrifugal Compressors reach pressures from 1 up to 12 Bar g.



## GARO® Packaged Solutions

Every industry has unique challenges - and Garo is ready to solve them. Our customized package solutions offer complete systems designs, built around reliable GARO liquid ring technology.



## GARO® Service & Support

Our team of factory-trained technicians, global service centers, and available inventory of OEM parts are available to restore performance and efficiency



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